

Data Protection Policy

Your Personal Data:

What we need

The London Grill Club will be what's known as the Controller of the personal data to us. We only collect basic personal data about you which does not include any special types of information or location-based information. This does however include name, address, email and telephone number.

Why we need it

We need to know your basic personal data in order to provide you with the services we offer. We will not collect any personal data from you we do not need in order to provide and oversee this service to you.

What we do with it

All the personal data we process is processed by our staff in the UK however for the purposes of IT hosting and maintenance this information is located on servers within the European Union. No 3rd parties have access to your personal data unless the law allows them to do so.

We have a Data Protection regime in place to oversee the effective and secure processing of your personal data.

How long we keep it

We are required under UK tax law to keep your basic personal data (name, address, contact details) for a minimum of 6 years after which time it will be destroyed. Your information we use for marketing purposes will be kept with us until you notify us that you no longer wish to receive this information.

What we would also like to do with it

We would however like to use your name and email address to inform you of our future offers and similar products. This information is not shared with third parties and you can unsubscribe at any time via phone, email or our website. Please indicate below if this is something you would like to sign up to.

Please sign me up to receive details about future offers from the London Grill Club

What are your rights?

If at any point you believe the information we process on you is incorrect you can request to see this information and even have it corrected or deleted. If you wish to raise a complaint on how we have handled your personal data, you can contact our Data Protection Officer who will investigate the matter.

If you are not satisfied with our response or believe we are processing your personal data not in accordance with the law you can complain to the Information Commissioner's Office

Our Data Protection Officer is David Selves and you can contact them at davidselves@selvesgroup.co.uk